

Features:

- * Read and listen to voicemails from any device
- * Clientless deployment
- * No user set-up required
- * Instantly scan, prioritize, and respond from your PC or Smartphone
- * See who called at a glance
- * Click to play audio from your PC or Smartphone
- * Read full text transcription of your voicemails from your PC or Smartphone
- * One-Click Callback from Smartphone

CNP Voicemail to Text Service

Simplified Unified Messaging

It is a fact that 80% of all business calls go to voicemail, and while voicemail is easy to leave, it is time consuming to retrieve. CNP believes this information should be easy to access. With CNP's V2T Service you can streamline the entire process of voicemail management.



The CNP V2T Service is a unified messaging solution that seamlessly delivers voicemail messages to email or text without the need to install a desktop or mobile client.

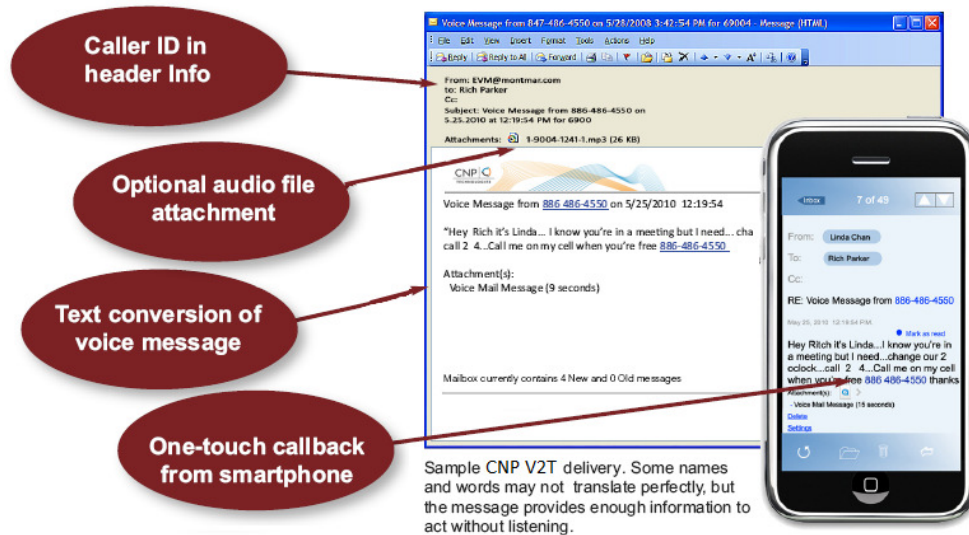
Capabilities

- Read your messages discretely with CNP V2T Voicemail to Text conversion in email or text message.
- Audio file attached to email notifications as an mp3 or wav file making it easy to access and listen to the original message from computers and mobile devices.



Experience the Benefits of CNP V2T Service

- **Versatility** – Works with all email systems and all mobile devices.
- **Mobility** – Play messages from any PC or smartphone
- **Simplicity** – No desktop software to install or support, ensuring full deployment by end users and less work for IT/Help Desk support
- **Productivity** – Significantly reduces amount of time spent processing voicemail
- **Affordability** – Quickly pays for itself in saved time, reduced phone and related port usage
- **Accountability** – Increased responsiveness means closer workgroup collaboration and better customer relationships



For Best Results:

- * You should always speak clearly while leaving a voicemail message so that it is transcribed with the greatest accuracy.
- * CNP recommends adding the following verbiage to your voicemail script to encourage callers to follow these best practices:

“If you would like to leave me a voicemail, please speak clearly as the message will be electronically transcribed and sent to me via email.”