CNP Complete Care Managed IT Solution

Get total peace of mind in knowing all your technology needs are taken care of so you can focus on your business.

CNP Technologies delivers 24/7/365 managed IT support and on-site assistance tailored for your businesses.

Our clients have come to know us for our sense of urgency, focus, and localized white-glove attention that has helped them grow over the years.

CNP provides exceptional advice, security, and end-to-end IT support every day to a diverse range of businesses across multiple industries. You deserve dependable IT support, no matter the size of your business.

Premium Services

- Data backup and disaster recovery
- Microsoft® Office 365®
- Firewall as a Service
- On-site professional service
- Complete Care Sever Management
- Advanced Email Protection

24/7 Live Helpdesk
Round-the-clock remote technical support, which includes common off-the-shelf software support, via phone or email. Operating Support (OS) including OS tune-ups, setting adjustments, temporary and unwanted file cleanup, and installation of Windows® updates and patches.

Proactive Device Monitoring
Our Remote Monitoring and Management (RMM) tool provides extensive device monitoring capabilities for Microsoft Windows devices on the client's network. When issues arise, we notify clients and help validate continued device compliance.

User Virus Protection
Our virus protection service solution for servers and workstations consists of cloud-managed anti-virus software, alerting, ticketing, and monitoring. Monitoring provides alerts when issues arise.

Active Directory®
This service ensures that only validated users and devices can authenticate to the applicable systems based on your requirements.

Windows Patch Management
Patch management keeps qualified systems updated while avoiding security risk, corrupt system data, or system issues.

Vendor Management
This service provides management of qualified and identified information technology vendors on your behalf under a letter of authorization. This management is limited to actions which are needed to resolve support issues, restore service, and/or enhance service provided by the vendor.

Quarterly Business Review/Reporting
This service provides inventory reports for audit purposes to clients, which includes a list of managed equipment with serial numbers, hardware specifications, and more for both Windows and Mac® devices. It also includes alerts when component performance is outside acceptable parameters.

VCIO/Digital Roadmapping
Our Virtual CIO (VCIO) roadmapping service helps identify client technical needs to deliver a future plan without the overhead of a full-time resource. We provide oversight and leadership, formulate your IT budget, and will educate you on tech trends likely to impact you and your customers.