



CNP | 
TECHNOLOGIES



Introduction

Founded in 1995, CNP Technologies is a full-service network integration company that provides solutions for Unified Communications, Network Integration, and Cloud Services. CNP provides the necessary skills for design, implementation, and ongoing support for solutions such as IP telephony, video conferencing, business continuity, network integration, storage, security, virtualization, and more.

Today's customer environments demand prompt response and follow up. CNP engineers analyze your business' environment and design solutions best suited for your needs and budget.

CNP offers a variety of technology services including assessment, consulting, project management, procurement, managed services, on-site support, and staff augmentation. We team with a variety of industry-leading technology partners to provide implementation solutions that offer functionality and flexibility whether it is on-premises, in the cloud, or a hybrid.

CNP has years of experience helping companies select the right infrastructure to meet their business needs, in secure, practical, and cost-effective ways. Our customers are our best salespeople, and a brief conversation with one of our many references will show exactly why they continue to choose CNP as their trusted technology partner.





Unified Communications

Integrate your voice, email, IM, presence, video conferencing, and more in one seamless, enterprise-quality communications solution.

- VoIP communications: on-site, cloud, hybrid
- Enterprise contact center
- HD video conferencing
- Emergency management platform
- Voice documentation, reporting, & analytics
- Contact center



Network Integration

Optimize your existing IT infrastructure, systems, applications, and security.

- Virtualization solutions
- Storage system design & implementation
- Email & messaging solutions
- Network security
- File backup, sharing, & collaboration
- Disaster recovery & business continuity solutions



Cloud Services

Add more security and availability to your data.

- Public, private, & hybrid cloud design
- Business continuity
- Storage solutions
- Business collaboration
- Security services
- UCaaS



UNIFIED COMMUNICATIONS

Unified Communications (UC) solutions from CNP Technologies provide IP-based telephone systems that can integrate voice, email, IM, presence, and video conferencing into one seamless, enterprise-quality communications system.



Communications solutions for cloud, on-site, & hybrid environments

Mitel, Inc. is a leading provider of brilliantly simple unified communications products, cloud services, and IP phone systems powering today's always-on workforce. Mitel's flexible communications solutions eliminate complexity, reduce costs, and improve productivity for businesses all over the world. Recognized for premier cloud services and industry-leading customer experience and support, Mitel's innovative application integrations, collaboration tools, mobility, phones, and contact center applications enable people to communicate and collaborate securely, no matter the time, place, or device, with minimal demand on IT teams.

The unique delivery options of Mitel enable our clients to use their systems and personnel in new ways. Features like instant messaging, find-me/follow-me, presence, mobility, conferencing, and unified messaging work to empower users to be better connected and more productive. CNP is one of only a few US partners to qualify as a Platinum Partner and fourteen-time Circle of Excellence award winner. With more than 163,000 seats installed and supported by CNP in over 700 different organizations, our team has the experience to provide the highest level of customer service to our clients.

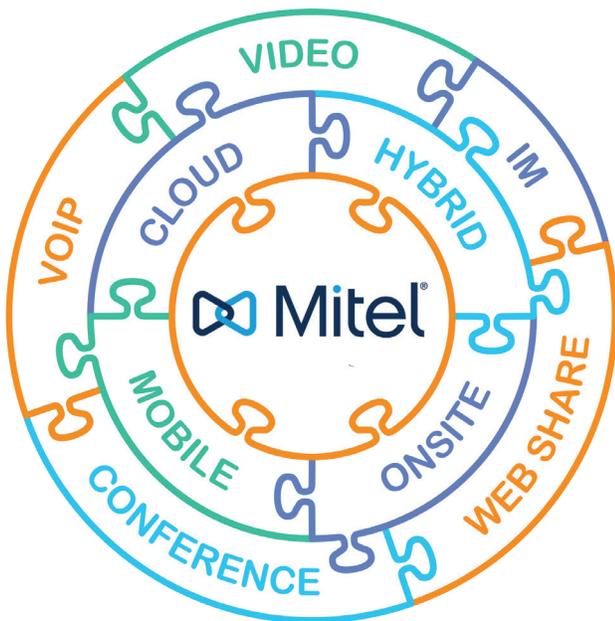


*Mitel provides a **simple, natural** way for employees, partners and customers to **engage** and **communicate** whether they are remote or in the office.*



One user experience

The Mitel® Connect platform personalizes your experience by letting you use one app for everything — IM, calls, conferences, video, web sharing, and online meetings. Take Mitel with you everywhere with the mobility app. Share the Mitel experience with others via Connect, the web collaboration app, which opens automatically when others join your online meeting. Choose the easy provisioning, flexibility, and scalability of Mitel cloud or the classic performance and investment benefits of Mitel Onsite. Or the seamless communication accessibility of Mitel Connect. Or choose a hybrid, to meet all your communication needs.



The Mitel Connect platform unites VoIP, UC, mobility, and both cloud and on-site deployments

- Makes business communications as easy to use as consumer apps.
- Communicate the way you want, when and where you want.
- Collaborate as easily with groups outside your company as with those inside.
- No plug-ins, complicated set-ups, pass-codes, or multiple application windows needed.





RingCentral®

RingCentral harnesses the power of the cloud to help today's modern, mobile businesses communicate faster, smarter, and more effectively than ever before. Built on a secure and reliable cloud communications and collaboration platform, RingCentral goes beyond cloud PBX, combining voice, team messaging, collaboration, video conferencing, online meetings, and contact center capabilities.

8x8

Global Cloud Communications

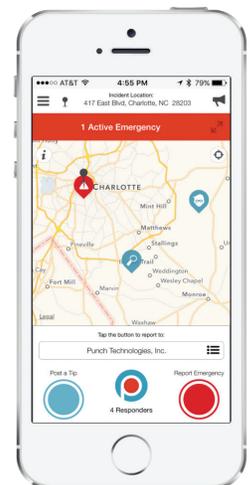
8x8 is the world's first Communications Cloud, combining unified communications, team collaboration interoperability, contact center, and analytics in a single, open and real-time platform. 8x8 eliminates information silos to expose vital, real-time intelligence across all clouds, applications, and devices to improve individual and team productivity, business performance, and customer experience.

talkdesk

Talkdesk Enterprise Cloud Contact Center empowers companies to make customer experience their competitive advantage. With enterprise-class performance and consumer-like ease of use, Talkdesk easily adapts to the evolving needs of sales and support teams and their end-customers, resulting in increased customer satisfaction, productivity, and cost savings.



Punch Alert is the first all-in-one mobile mass communication, emergency management, and incident resolution system. Using the Punch Alert app and web console, your organization's responders can share audio recordings, photos, videos, and texts with visitors, employees, students, and/or patrons during an emergency or post day-to-day announcements and tips. Responders can also initiate lock-down, send messages, and plans to the rest of your organization instantaneously, and resolve the emergency with just a tap.



Video Conferencing

Technological advancements in video conferencing have come a long way in just a few years. High-speed, high-quality internet has increased utilization in organizations of all sizes. This quality of bandwidth and proliferation of cloud services results in better reliability and lower costs. The use of mobile devices, added to the experience of video conferencing solutions, allow you to easily connect and share ideas with people inside and outside of your organization.



Lifesize delivers award-winning conferencing technology that gives your organization the power to connect and collaborate effectively. Their history of video conferencing innovation has evolved to include all the modern ways enterprises meet — video, audio, and web. Through a unique integration of plug-and-play HD camera systems and HD phones with easy-to-use cloud-based conferencing software, Lifesize delivers a meeting experience like no other. At Lifesize, their mission is to connect people to make their workplaces great. And they are happy to let you take all the credit for the improved meeting culture and productivity.

Clear communication and instant response means better, faster decision-making and enhanced customer service.

Conduct an immediate, one-touch, high-definition video-conference anytime, anywhere, on any device.

- Connect remote staff without travel
 - View data & presentations
 - Bring in dispersed experts for dialogue & discussion
 - Interview job candidates
 - Receive important information at any time or place
- Make a presentation to a vendor, partner, or customer
 - Train employees or clients
 - Meet new people face-to-face
 - Service mobile workers
 - Drive top line revenue
 - Improve teamwork & shorten decision making processes



NETWORK INTEGRATION

Proper integration of desktops, laptops, servers, storage, and other devices improves performance and productivity. CNP offers a variety of network integration options to help our customers implement solutions that match their connectivity and access demands to best leverage technology and boost their business.



NetApp provides a full range of hybrid cloud data services that simplify management of applications and data across cloud and on-premises environments. This empowers organizations to unleash the full potential of their data.

NetApp® Data Fabric gives customers freedom of choice, enabling the movement of data between cloud and on-premises as business conditions dictate. Customers can easily incorporate new capabilities — AI, machine learning, blockchain, Internet of Things — from any cloud provider to speed innovation and achieve higher levels of operational efficiency to shift resources from maintenance to digital transformation. Secure by design, the Data Fabric helps customers realize new business opportunities while minimizing risk. Built for the challenges and opportunities of a data-driven world, NetApp products and solutions are designed for simplicity and optimized to manage, protect and secure data. Because the Data Fabric is open by design, we can constantly fuel innovation and flexibility.



VMware, considered the pioneer in virtualization solutions, now has a full portfolio of products to support and address key IT priorities of customers: accelerating their cloud journey, empowering digital workspaces, and transforming network and security.

VMware® solutions enable the digital transformation that customers need as they prepare their applications, infrastructure, and devices for the future.

Backup, Recovery, & Business Continuity Solutions

arcserve

Arcserve delivers the only data protection solution suite to deliver enterprise-grade capabilities without the complexity often associated with enterprise solutions. With Arcserve® Unified Data Protection (UDP), safeguard cloud, virtual, and physical data by protecting to and from any target, while configuring and managing all aspects of data protection through a single, elegantly simple user console.

VEEAM

Veeam® Backup & Replication™ provides fast, flexible, and reliable recovery of virtualized applications and data. Veeam brings backup and replication together in a single solution with award-winning support for VMware vSphere and Microsoft Hyper-V virtual environments.

EAT•N

To help you maintain business continuity and prevent downtime, Eaton offers a comprehensive portfolio of backup power and distribution equipment, protecting you from a host of threats, including power outages, surges, and lightning strikes.

Network Infrastructure



Meraki

100% cloud managed networking

The Cisco® Meraki® portfolio of networking devices is centrally managed from the cloud. This feature-rich, easy-to-use cloud architecture lets customers solve business problems and reduce operating costs.

- Manage entire network from a single dashboard
- No controller hardware or management software to install and maintain
- Control users, applications, & devices
- Secure (PCI & HIPAA-compliant cloud infrastructure)
- Scales from small sites to million-user deployments



Hewlett Packard Enterprise (HPE) and Aruba provide next generation networking solutions including:

- Wireless
- Wired
- Servers
- Network management
- Security



Security Solutions

Protection against constant cyber security threats is now a critical part of every organization. Whether it is ransomware, phishing, malware, or any other form of cyber espionage, it has become a necessity to protect against these threats regardless of the size of your operation.

Threats are constantly being made against your devices, infrastructure, and data center, putting the integrity of your data at risk. This has become even more prevalent with the adoption of cloud solutions.

The good news is that you can take precautions against such threats. CNP offers a variety of solutions to help you.

SOPHOS

Sophos offers a synchronized security management platform giving you complete control across endpoint, mobiles, server, and network devices

zix

ZixCorp® is a leader in email data protection. ZixCorp offers industry-leading email encryption, a unique email DLP, and an innovative email BYOD solution to meet your company's data protection and compliance needs.

Cisco Umbrella

Powerful, effective security protection that deploys in minutes First lin of defense against threats Block malware, phishing, and command & control callbacks over any port or protocol—before threats reach you. Visibility & protection everywhere Gain the visibility needed to protect internet access across all devices on your network, all office locations, and roaming users. Integrations to amplify existing investments. Integrate with existing tools and feeds to extend protection and enrich your incident response data.

proofpoint.

With an integrated suite of cloud-based solutions, Proofpoint helps companies stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint to mitigate their most critical security and compliance risks across email, cloud, social media, and the web.

Proofpoint protects your people, data, and brand against advanced threats and compliance risks. Built on cloud and the world's most advanced intelligence platform, Proofpoint solutions help you effectively detect and block targeted attacks and respond quickly to suspected compromises.



Fortinet's mission is to deliver the most innovative, highest-performing network security fabric to secure and simplify your IT infrastructure. They are the leading global provider of network security appliances for carriers, data centers, enterprises, and distributed offices.

One of the key components of the Fortinet® Security Fabric is the FortiGate® firewall. It is powered by the purpose-built OS, security processors, and threat intelligence to provide consolidated, advanced security and deep visibility that protects the network from known and unknown threats.

The FortiOS advantage

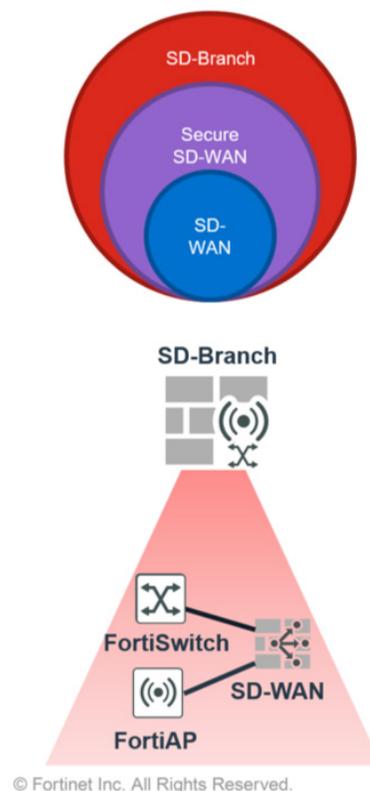
FortiOS is the foundation of the Fortinet Security Fabric, consolidating many technologies and use cases into a simplified, single policy and management framework. FortiOS provides customers with superior protection, deeper visibility and control, reduced complexity, and greater operational efficiency across their entire attack surface.

The security processor advantage

Fortinet security processors radically increase the security performance, scalability, and throughput of Fortinet solutions while greatly shrinking space and power requirements, compared to CPU-based solutions.

Other fabric solutions

- FortiClient® — endpoint security
- FortiCASB™ — multi-cloud security
- FortiMail® — email security
- FortiWeb™ — web application security
- FortiAP™ — secure unified access
- FortiSandbox® — advanced threat protection
- FortiSIEM™, FortiAnalyzer®, FortiManager® — management & analytics



Fortinet secure access SD-WAN

Fortinet secure SD-Branch consolidates ethernet and wireless, and secures it in a flexible achitecture that can scale.

Simplification

- Single point of management
- Consolidate point products
- Zero-touch deployment

Functionality

- Application steering with high performance on any WAN link
- Proven built-in, next-generation firewall with SSL inspection

CLOUD SERVICES

CNP specializes in private, hybrid, and public cloud solutions. CNP has years of experience helping companies select the right infrastructure to meet their business needs in a way that is secure, practical, and cost effective. This includes solutions for voice, video, security, mail, storage, and more.



Microsoft Office 365

This online version of Microsoft® Office is a subscription-based service that can be used across multiple devices and is available in a variety of plans.



Egnyte

With Egnyte, users have simple, secure access to the files they need, when they need them, either in the cloud or on-premises. It maintains complete visibility and control to ensure data security and business continuity.



Cloud Infrastructure as a Service (IaaS)

The flexibility and scalability of our IaaS solutions enable you to quickly adapt to business growth and demonstrate the value of the cloud vs. legacy on-premise solutions. With cloud IaaS you get high availability, performance, and security.

Additional cloud solution partners



Global Cloud Communications



Professional Services

IT infrastructure is a significant investment for most organizations, and an essential tool for daily operations. However, when systems fail, business operations can be severely interrupted, turning a valuable asset into a source of expensive downtime and business delays.

CNP engineers have the experience and associated knowledge to proactively manage your critical systems and network devices. This includes keeping up with things such as backups, patches, and security while also providing the analysis and guidance you need. Whether you choose our Managed Services offering or Service Blocks, CNP provides a proactive means to avoid these situations, with quick response times and full support to keep your network running smoothly.

CNP Technologies offers IT assessment, planning, design, configuration, integration, implementation, and project management, all engineered to optimize your system's performance, reliability, and scalability. The CNP Professional Services team is dedicated to helping you implement and maintain the integrity of your solution or project.

Unified Communication:

- Design services
- Implementation services
- End-user & administrator training
- System health check
- Network assessment
- Ongoing support

Network Integration:

- Installation services
- Data migration
- Server & storage administration
- Network assessment
- Security assessment & remediation

Cloud Services:

- Design & integration services
- Data migration
- Business collaboration implementations
- Security integration & support





CNP Complete Care Managed IT Solution

Get total peace of mind in knowing all your technology needs are taken care of so you can focus on your business. CNP delivers 24/7/365 managed IT support and on-site assistance tailored for small businesses.

Our clients have come to know us for our sense of urgency, focus, and localized white-glove attention that has helped them grow over the years.

CNP provides exceptional advice, security, and end-to-end IT support every day to a diverse range of businesses across multiple industries. You deserve dependable IT support, no matter the size of your business.

Our services include:

- 🔗 24/7 live helpdesk
- 🔗 Proactive device monitoring
- 🔗 User virus protection
- 🔗 Advanced email protection
- 🔗 Active Directory®
- 🔗 Windows patch management
- 🔗 Vendor management
- 🔗 Quarterly business review/reporting
- 🔗 Virtual CIO (VCIO) roadmapping

Package add-ons:

- 🔗 Data backup and disaster recovery
- 🔗 Microsoft® Office 365®
- 🔗 Firewall as a Service
- 🔗 On-site block hours
- 🔗 CNP Complete Care Service

*So your business can do
great things.*



Locations

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Technology partners and vendors we support

Mitel, NetApp, Fortinet, Cisco Meraki, Sophos, LifeSize, Concord Fax, Microsoft, Aruba, Veeam, VMware, ZixCorp, Xima, Egnyte, Eaton, HP, HPE, TelStrat, Brightmetrics, Proofpoint, SonicWall, Cisco Umbrella, Talkdesk, RingCentral, Arcserve, 8x8 Global Cloud Communications.

Industries we serve

Healthcare, Corporate Offices, Manufacturing, Logistics, Education, Professional Services, Retail, Hospitality, Government, Financial, Construction, Commercial Real Estate, Distribution



Technology *brings people together*. IT feeds us,
IT moves us, and IT takes us to the moon and back.

Technology links us with *new opportunities* and
solutions to our problems, in order to advance ourselves
and our business. IT allows us to *remove barriers* and
distance, to *build relationships, share ideas*, and
conduct business around the world.

Time moves fast and technology moves even faster.

CNP Technologies keeps up with it all,
so your business can do great things.



www.cnp.net