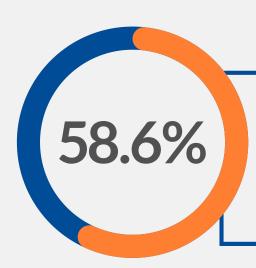
State of Remote Work 2021

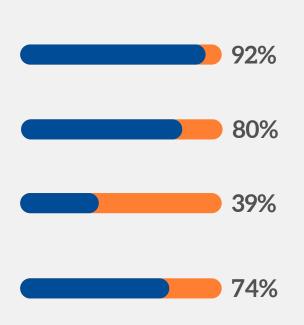
presented by CNP (



Over half of the American population works remotely at least part of the time and 41% of those workers are fully remote.



Employers can save \$11,000 per part-time remote employee or \$22,000 per full-time remote employee per year



Employees expect to work from home at least 1 day a week

Employees expect to work from home at least 3 days a week

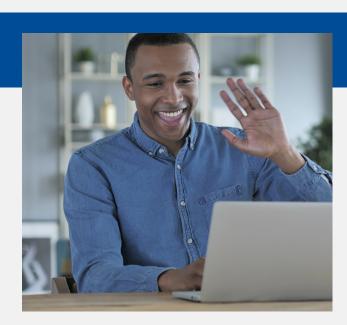
Employees would leave their current job if their boss was not flexible about remote work

Companies that plan to permanently shift to some percentage of remote work

What that means for technology

76% of employees use videoconferencing for remote work

Videoconferencing has become "the new normal", requiring companies to determine the best software to keep communication and productivity high as their workforce becomes increasingly more remote.



Remote workers said that communication and collaboration was the biggest issue they faced

Reported cybersecurity as extremely important or more so than before the pandemic.





Creating a better remote work environment



Discuss with Staff

Open up the floor to your team to share what type of work environment they would prefer.



Set Clear Expectations

Remote Leadership

Once you have determined a remote working policy, make sure your team is clear on the expectations.



Engage Often via Video

Using video tools to share feedback with your employees feels less impersonal and helps combat loneliness

Cutting-edge Tools and Resources



Cloud-based Solutions

Provide cloud-based UCaaS solutions such as videoconferencing, file sharing, and other collaboration tools.



Remote Contact Center

Cloud contact centers can empower your team to rapidly answer client concerns from wherever they might be.



Multi-pronged Security

Cloud-based services can often improve your security stance. Take a multipronged approach, from email to endpoint security.