



# MiVoice Connect In Transition

## What Can I Expect?

- Mitel is sunsetting MiVoice Connect by end of 2029
- CNP is committed to long-term support of MiVoice Connect beyond 2029
- Clear timelines allow for business and technology roadmap planning for MiVoice Connect clients
- Technology innovations offer significant options based on the best timing for your business
- CNP can build a planning and decision process that matches your business needs and goals
- Important functionality and improvements will continue to be delivered

## What's Next for MiVoice Connect Customers?

- Flexible licensing model choices: Cloud, Subscription, and Perpetual
- Multiple deployment platform options: Onsite, Cloud, and Hybrid models
- Traditional help desk support and Software Assurance
- Managed Administration by CNP: outsourcing all management, support, and maintenance
- System modernization and upgrades
- Feature Enhancements Roadmap:
  - Connect client innovations
  - Handset updates
  - Security
  - Applications and connectivity
  - Platform stability and increased performance

## Have More Questions?

CNP is your trusted Mitel solutions partner and part of our customer commitment is helping you navigate change while maximizing the ROI of your technology spend. We are ready to answer your questions and help guide you to the best future solutions for your business.

Please reach out to your CNP account manager or contact us:

[www.cnp.net](http://www.cnp.net)

888.973.3737

## What are my options?

### Stay

This is a long-term evolution, so there is no need to make any changes right now.

### Adjust

There are several great options we can review with you if you are interested in making adjustments or migrating.

### Evaluate

Not sure where to go next? Let CNP evaluate your business needs and create a tailored plan and coinciding timeline to take your company far into the future.