



CNP



TECHNOLOGIES

Helping clients Build, Manage, and Protect
their mission-critical systems for over 22 years

FOR OVER 22 YEARS

CNP Technologies has been delivering unified communications, data and network infrastructure and security to companies across the United States from our headquarters in Charlotte, NC



CNP CUSTOMER COMMITMENT

- 1** Helping clients navigate the market hype cycle
- 2** Maximizing return on your existing and future investments
- 3** Understanding your business needs and decision drivers
- 4** Alignment with industry leading technology/solutions builders
- 5** Investing in the most talented engineers available in the market
- 6** Committed to world-class support and service

OUR SOLUTIONS

1 BUILD

- UNIFIED COMMUNICATIONS
- DATA CENTER AND NETWORK INFRASTRUCTURE



2 MANAGE

- vCIO
- PROFESSIONAL & MANAGED SERVICES

3 PROTECT

- NETWORK & CLOUD SECURITY
- DATA PROTECTION
- EMERGENCY SERVICES



BUILD

UNIFIED COMMUNICATIONS

- On-Premises and Cloud-Based Phone Systems
- Contact Center Solutions
- Collaboration and Remote Workforce Solutions
- Carrier Services

Maximize engagement beyond the office walls

Integrating your voice, video conferencing, chat, collaboration, and contact center into one secure, reliable communications platform, ensures your workforce can be more connected and productive no matter where they are in the world.

BUSINESS PHONE SYSTEMS

Increase employee productivity and provide a better customer experience with an enterprise grade, reliable business phone system that includes features such as:

- Business App integrations
- Advanced call handling
- HD voice & video conferencing
- Team messaging
- Presence detection
- Desktop and mobile apps
- Voicemail



ON-SITE OR CLOUD?



Not sure which is right for you? Reach out and we'll do a customized assessment of your business communication needs to determine which path is right for your business.

FEATURED PHONE SYSTEM PARTNERS:



CONTACT CENTER SOLUTIONS

Gone are the days of the "Call Center"

What was once a "Call Center" has now become a "Contact Center" as customers' expectations for more interactive options has increased. Whether it's being able to compose an email from their laptop, send a text from their smartphone, conduct a chat session from the web, or message you from Facebook, customer expect the ability to reach out in multiple ways.

FEATURED PARTNERS:



FEATURED PARTNERS:



WORKFORCE COLLABORATION

Helping your team stay positive, connected, and focused from wherever they may be.

From sending an instant chat message and sharing files to tracking projects and video conferencing with your team, collaboration tools have become a crucial component of all unified communications strategies.

- Videoconferencing
- Instant Messaging
- Online Collaboration Tools
- Remote Workforce Solutions

CARRIER SERVICES

Let CNP manage your communication carrier services, lowering your costs and providing better service.

FEATURED PARTNERS:



BUILD

DATA CENTER AND NETWORK INFRASTRUCTURE

- Data Center Infrastructure
- Storage Solutions
- Network Infrastructure
- Business Continuity

DATA CENTER INFRASTRUCTURE & MODERNIZATION



Improve Performance and Enhance Your Security

In the world of enterprise IT, data center infrastructure is designed to support business applications and activities that are crucial to your business, from data security to enhanced productivity.

FEATURED PARTNERS:



STORAGE SOLUTIONS

The best data storage solutions have these 4 characteristics:

Accessibility

The ability to easily access important data when needed

Scalability

Large-scale data retention and secure access capabilities

Security

Ransomware-immune tech to keep your data secure

Flexibility

The ability to move between on-site and cloud environment

FEATURED PARTNERS:



Not sure which is right for you? Reach out and we'll do a customized assessment of your company's communication needs to determine which path is right for your business.

NETWORK INFRASTRUCTURE

The best network infrastructure design is the one you forget about because it works so well. Our engineers have the knowledge and experience to create the best network customized to your business, whether you simply need an upgrade or to create a new network from the ground up.

CNP can modernize your data center by helping you select the right deployment model

On-Premises

CNP can leverage your existing space and connectivity investments

Hybrid

CNP helps you migrate to the cloud with specific workloads or data types.

Cloud

A highly available and scalable solution that replaces a capital expense with an operating expense model.

FEATURED NETWORK INFRASTRUCTURE PARTNERS:



PROTECT



RECOVER

RESUME

BUSINESS CONTINUITY

Technology outages can come from multiple directions: from fire and flood to global health threats and ransomware. CNP Technologies helps organizations identify critical infrastructure and data/applications, implementing a solution to protect, recover and resume business operations.

FEATURED PARTNER:



—MANAGE—

vCIO ADVISORY SERVICES



Customer expectations, a worldwide pandemic, the global political climate, changing workforce conditions, and multiple other shifting paradigms amplify the risk, cost, and complexity drivers that keep business leaders up at night. Access to diverse resources with broad experience is critical.

CNP provides these vCIO services to organizations from 100 to 5000 employees in industries such as health care, financial services, manufacturing, transportation, education, and more

HOW WE WORK

CNP's 4 Step Approach to Delivering IT Leadership and Support

1

Initial Inspection
and Evaluation

2

Strategic Planning
and Execution

3

Decision Support
and Validation

4

Recommendations
and Management

CNP approaches the traditional vCIO model a bit differently than others. Not intended to replace or outsource key IT Leadership in your organization, our vCIO practice is focused on providing technical and strategic business insight, serving as decision support for your senior IT leadership, and helping you develop and execute IT plans and roadmaps that give you the right solutions to minimize the risk, cost, and complexity of the modern IT challenges.

CNP has a team of senior IT and telecommunications leaders with deep technology and IT business backgrounds. CNP's vCIO resources may be deployed as an assigned resource working directly with you, or as a number of different senior resources on the team depending on the topic/need.

—MANAGE—

PROFESSIONAL AND MANAGED SERVICES

- Professional Services and Project Engineering
- Dedicated Services Teams
- Managed Systems Admin, Security, and Help Desk

Get total peace of mind knowing CNP's Professional and Managed Services teams are taking care of your IT needs.

- Reduce costs on hiring and retaining permanent staff
- Get better resources with the expertise you need
- Project-based services and resources accelerate delivery and enhance quality
- On-site resources to better manage your operations
- Allows for a tailored support approach based on the customers technology needs
- CNP engineers become an extension of the internal IT resources and the customer business.

MANAGED SERVICES

Managed Security

We handle the time-consuming security management so you can focus on your business.

Managed Systems Admin

CNP's Managed System Admin Services help with the administration of enterprise IT and communications systems, including application performance management (APM)

Managed Help Desk

CNP's Managed Help Desk provides tiered support to end-users addressing all things desktop to data center.

PROFESSIONAL SERVICES

Managed IT Resources

Talent that delivers like your dream team would

Dedicated Services Team

Support services tailored to your business needs

Project Engineering & Management

Customized to fit your implementation and project needs

PROTECT

NETWORK SECURITY, DATA PROTECTION, EMERGENCY MANAGEMENT

- Network Security, Network-driven Security, Web Filtering & Application/Cloud Security
- Data Protection: Email Protection & Security, Backup & Disaster Recovery
- Emergency Management



NETWORK SECURITY

CNP helps you manage access to your most important data by keeping critical information secure with firewalls and monitoring, improving your business performance with the right mix of network management, security, and bandwidth.

46%

of organizations discovered a breach by accident

33%

discovered breaches two or more years after an incident

NETWORK-DRIVEN SECURITY

Protect your entire network using the power of a tightly integrated security strategy that integrates an organization's network infrastructure and security architecture, enabling the network to scale and change without compromising security.

WEB SECURITY AND FILTERING

A secure web gateway is a checkpoint that prevents unauthorized traffic from entering the organization's network. A secure web gateway sits between all data incoming to the network and outgoing from the network, and provides a barrier against malicious traffic from accessing key resources on the network.

APPLICATION/CLOUD SECURITY

Our Application/Cloud Security solutions provide outstanding multi-layered protection to multi-cloud environments. Wherever you process and store critical business data – private, public or hybrid cloud – we deliver a perfectly balanced combination of agile security and superior efficiency, protecting your data against the most advanced current and future threats without compromising on performance

DATA PROTECTION

Data Protection is much more than just backup. We can protect your organization from downtime and data loss and more importantly, rapidly recover data if disaster strikes.

EMAIL PROTECTION AND SECURITY

Processing billions of messages each day, our solutions see more threats, detect them faster, and better protects you against hard-to-detect malware threats, such as impostor email. With our Email Protection, you can stop threats before they arrive in your user's inbox.

- Multilayered Virus Protection
- Robust Anti-Spam
- Advanced protection against malicious URLs and attachments
- Sensitive data security
- Redelivery of any lost inbound message
- Protection of social media properties
- Image-scanning technology

>90%

of cyber attacks
start in email.

BACKUP AND DISASTER RECOVERY

CNP not only helps you determine the best backup method for your data and applications, but also establishes a plan of action in the case of an event or outage so that your business doesn't lose any important time or data when recovering from a disaster.

Let our security experts help you set up a backup and disaster recovery plan of action to provide fast, flexible, and reliable recovery of virtualized applications and data.

EMERGENCY MANAGEMENT

Rapid Response in Critical Situations

Improve awareness of emergency and safety situations with the implementation of an all-in-one emergency management platform for your business, school, or organization.

OUR SECURITY PARTNERS:

- | | |
|----------------|---------------|
| • Fortinet | • Zix |
| • Cisco Meraki | • SentinelOne |
| • Foresite | • Proofpoint |
| • SonicWall | • Duo |
| • Sophos | • PunchAlert |

FORTINET

 **SentinelOne**

 **FORESITE**

SOPHOS

 **PUNCHALERT**

zix
an opentext company

proofpoint



SONICWALL

CNP helps you address the top priority we hear from clients:
Removing **Risk, Cost, and Complexity** from your business and IT solutions

Risk

Is my data safe but readily available and is my client's information properly protected?

Cost

How do I manage the growing costs of human capital and IT spend with the growing demands on our business?

Complexity

Which deployment models are right for my business?

THE CNP PROCESS

CNP ensures a smooth transition, implementation, and onboarding process

1

DISCOVERY

- About you and your business
- About us, our skillset, and solutions
- Fully understand your business objectives, challenges, and pain points.

2

PROPOSAL

- Develop tailored solutions and roadmap
- Present, discuss, and refine solutions
- Follow up on questions and concerns

3

ENGAGEMENT

- Technical team introductions and kick-off
- Project visibility and team updates
- Go live and Knowledge transfer

4

ONGOING SUPPORT

- Continuous technical engagement
- Strategic planning
- Business technology alignment

THE RESULT

Delivering more time and resources to your team so your company can do great things

CNP Technologies has been delivering unified communications, data and network infrastructure, and security to companies across the United States from our headquarters in Charlotte, NC since 1996.

- Proven Business Process Integration & Project Management Model
- Experienced Engineers and Solutions Architects
- Partnerships with Industry Leading Technology Builders
- Customer Success Track Record – Including Many 10-Year+ Clients
- Long Term Personal Relationships
- vCIO Strategy Services
- Professional Services Practice: vCIO to staffing
- Award Winning First Call and Managed Support

**REACH OUT
TO LEARN MORE:**

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Helping to Build, Manage, and
Protect your mission-critical
systems for over 22 years



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