

Leading cloud providers typically offer remote-only support for migration and implementation, leaving the responsibility for the hands-on work and planning to you, the client. Successful cloud migrations require careful planning and design to match your specific needs and detailed coordination for seamless implementation. However, on-site or more fully consultative engagements from cloud providers can be prohibitively expensive.

CNP CloudStart is a fully customizable and managed hands-on approach for premise-to-cloud and cloud-to-cloud migrations. Our CloudStart team expertly advocates, translates, reviews, plans, and transitions you to the Cloud so you can focus on what's most important to your business.



Guides and acts as the client advocate



Translates from provider to plain English



Reviews phone lines in current system



Creates porting plan for lines



Transitions existing system to new Cloud platform

The 4 CloudStart Steps to Success:

- 1 Solutions Design Review**
 - Call routing design and planning
 - Carrier services review
 - Phone number review

- 2 Project Planning and Management**
 - Site survey and preparation
 - Carrier services coordination
 - Network review and testing

- 3 Deployment and Implementation**
 - Equipment arrival and set-up
 - End-user training
 - Cutover and 1st day live support

- 4 Transition to Managed Administration**

Why CloudStart Services from CNP?

- CNP Technologies has helped clients design, build, implement, and support critical telephony and contact center infrastructure for over 20 years
- CNP's proven process, methodology, and project management approach
- Unmatched engineering and project management team experience
- 1000+ successful customer implementations

Managed Administration & Services

Ready for CNP to Manage it All?

CNP's Managed Administration Services provides an easy option to outsource these critical tasks allowing you to focus on your business

- Basic Support and Troubleshooting
- System Management
- Planning and Review
- Optimization and Business Alignment